

This Agreement is made on [DATE] between:

- **Member and Biofuel Finder**

1. What These Terms Cover

1.1 These Terms and Conditions govern the supply of products.

1.2 Please read them carefully before placing an order, as they explain who we are, how we provide products, how contracts may change or end, and what to do if issues arise.

1.3 By purchasing online, you confirm that you are at least 18 years old, or if under 18, have parental or guardian consent.

2. Information About Us & Contact Details

2.1 Store Name: **Biofuel Finder and Biofuel Search**, part of **LLB Capital Group**

2.2 **Company Registration Number:** 09903047

3. Our Contract with You

3.1 By purchasing this product, you accept the '**General Terms of Biofuel Finder**'. As well as our third-party Supplier's terms for sourcing and supplying products, which can be found here _____ If they are no terms available, please refer to the general terms of Biofuel Finder.

You have the right to request for your data to be removed from the platform under the GDPR

3.2 By purchasing this product, you agree that **Biofuel Finder** may share your data with third parties as required to complete payment or order processing.

Telephone calls may be recorded for training and monitoring purposes.

If you attempt to make payment but there is an error or delay in processing, we may use this information submitted to contact you to complete your order.

3.3 Submitting an online order is an offer to purchase. The contract is only binding once we confirm acceptance after verifying the order and receiving full payment.

3.4 Order Process:

- You will receive an order confirmation email (this is NOT order acceptance).
- A second confirmation email will confirm acceptance of your order.
- You own the product once full payment is received.
- Pre-orders are accepted once payment or deposit is received and confirmed

3.5 Orders may be rejected if:

- The product is out of stock.
- The delivery address is outside our service area.
- The product was mispriced.
- We are unable to verify your age.

3.6 If VAT changes after your order but before supply, we will adjust the VAT accordingly unless full payment was already received.

4. Price & Payment

- The price is as stated in your order confirmation, including 5% VAT for domestic users. Business customers may qualify for reduced VAT if they meet legal requirements.
- Payment is due upon purchase unless otherwise agreed. Buyers must pay in full and cannot offset or withhold payment.

5. Goods

The Supplier guarantees that goods will:

- Match the specifications in the purchase order.
- Comply with legal and safety regulations. ('Biofuel Finder Compliance policy)
- Be of satisfactory quality, free from defects, and fit for purpose.

6. Delivery & Delays

- Notify you as soon as possible.
- Take reasonable steps to minimize the delay.

7. Acceptance of goods

- The buyer must inspect the goods within 48 hours of delivery.
- Any defects must be reported in writing within 4 working days.
- If the buyer accepts the goods, they cannot later reject them for non-compliance.

8. Confidentiality

All the parties agree to keep any confidential information shared under this Agreement private and not disclose it to third parties without prior written consent.

9. Miscellaneous

- This Agreement represents the entire understanding between the parties.
- Any modifications must be made in writing and signed by all parties.

Signatures:

Customer: _____

Supplier: _____

Date: _____